



RELATÓRIO DE NÍVEL DE DISPONIBILIDADE E DESEMPENHO - INTERNET BANKING E API - PSD2

Período: 01/10/2019 a 30/11/2019

	01/out	02/out	03/out	04/out	05/out	06/out	07/out	08/out	09/out	10/out	11/out	12/out	13/out	14/out	15/out	16/out	17/out	18/out	19/out	20/out	21/out	22/out	23/out	24/out	25/out	26/out	27/out	28/out	29/out	30/out	31/out	
Tradicional - BAIE Internet Banking																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Informação de Conta	00:00,506	00:00,306	00:00,291	00:00,324	00:01,000	00:00,250	00:00,339	00:00,304	00:00,278	00:00,336	00:00,393	00:00,318	00:00,400	00:00,261	00:00,286	00:00,329	00:00,735	00:00,382	00:00,250	00:00,333	00:00,339	00:00,309	00:00,342	00:01,238	00:00,314	00:00,091	00:00,444	00:00,491	00:00,307	00:00,329	00:00,579	
Pagamentos																																
Transferências Sepas	00:00,209	00:00,220	00:01,226	00:00,222		00:00,500	00:00,294	00:00,500	00:00,423	00:00,387	00:00,333	00:00,333		00:00,300	00:00,275	00:00,375	00:00,320	00:00,414		00:00,750	00:02,119	00:00,333	00:00,250	00:00,200	00:00,382	00:00,700	00:00,500	00:00,258	00:02,561	00:00,318	00:00,324	
Transferências Internas	00:00,000		00:00,333	00:01,000		00:02,000	00:01,000	00:00,000	00:00,000	00:00,500	00:00,000					00:00,000		00:00,500			00:00,667	00:00,500			00:01,000		00:00,000	00:00,000	00:00,000			
Login	00:00,949	00:00,615	00:02,890	00:00,542	00:00,667	00:00,556	00:00,564	00:00,559	00:00,724	00:00,545	00:08,297	00:00,474	00:00,750	00:00,668	00:00,695	00:01,346	00:01,521	00:00,511	00:00,250	00:00,333	00:00,728	00:05,296	00:00,692	00:00,682	00:00,960	00:00,818	00:00,636	00:00,726	00:02,332	00:00,907	00:00,888	
Disponibilização de Fundos (1)	-																															
API - PSD2 (2)																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta																																
Pagamentos																																
Transferências Sepas																																
Transferências Internas																																
Login																																
Disponibilização de Fundos																																

	01/nov	02/nov	03/nov	04/nov	05/nov	06/nov	07/nov	08/nov	09/nov	10/nov	11/nov	12/nov	13/nov	14/nov	15/nov	16/nov	17/nov	18/nov	19/nov	20/nov	21/nov	22/nov	23/nov	24/nov	25/nov	26/nov	27/nov	28/nov	29/nov	30/nov	
Tradicional - BAIE Internet Banking																															
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta	00:00,425	00:00,250	00:00,125	00:00,274	00:00,284	00:00,517	00:00,287	00:00,720	00:00,333	00:00,467	00:00,312	00:00,329	00:00,307	00:00,355	00:00,262	00:01,000	00:00,700	00:01,476	00:00,852	00:00,615	00:00,470	00:00,478	00:00,227	00:00,222	00:03,888	00:00,353	00:00,355	00:00,505	00:00,655	00:00,304	
Pagamentos																															
Transferências Sepas	00:00,667			00:02,576	00:00,182	00:00,091	00:00,233	00:00,292	00:00,667	00:00,000	00:00,385	00:00,216	00:00,357	00:00,324	00:00,293			00:00,286	00:00,300	00:00,250	00:01,818	00:02,205	00:00,000	00:00,500	00:00,500	00:00,208	00:05,600	00:00,200	00:00,400		
Transferências Internas	00:01,000			00:01,000	00:00,250		00:01,000				00:00,000	00:00,667	00:00,333	00:00,000	00:01,000			00:00,000		00:00,333	00:01,000	00:00,250		00:00,250		00:00,500	00:00,143	00:01,000			
Login	00:00,917	00:00,625	00:00,875	00:00,869	00:00,874	00:00,727	00:00,750	00:00,729	00:00,833	00:00,750	00:00,722	00:00,707	00:00,751	00:00,813	00:01,106	00:00,250	00:00,714	00:00,739	00:00,727	00:00,829	00:00,741	00:00,876	00:00,846	00:00,368	00:00,770	00:00,793	00:00,781	00:01,308	00:00,788	00:00,750	
Disponibilização de Fundos (1)																															
API - PSD2 (2)																															
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta																															
Pagamentos																															
Transferências Sepas																															
Transferências Internas																															
Login																															
Disponibilização de Fundos																															

(1) Serviço não aplicável
 (2) Não tivemos comunicações por parte de Entidades Terceiras